

AMENDED IN ASSEMBLY JANUARY 7, 2008

CALIFORNIA LEGISLATURE—2007–08 REGULAR SESSION

**ASSEMBLY BILL**

**No. 866**

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**Introduced by Assembly Member Davis**

February 22, 2007

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An act to add Section 399.5 to the Military and Veterans Code, relating to the National Guard.

LEGISLATIVE COUNSEL'S DIGEST

AB 866, as amended, Davis. National Guard: priority customer service: Department of Motor Vehicles.

Existing law provides certain protection and benefits for members of the California National Guard *and members of the reserve component of the Armed Forces of the United States*.

This bill would require the Department of Motor Vehicles to provide priority customer service, as defined, to qualified members of the California National Guard *and to qualified members of the reserve component of the Armed Forces of the United States*, as defined. ~~This bill would require county veteran service officers to inform qualified members of their ability to receive priority customer service at the Department of Motor Vehicles, as provided.~~

Vote: majority. Appropriation: no. Fiscal committee: yes.  
State-mandated local program: no.

*The people of the State of California do enact as follows:*

- 1 SECTION 1. Section 399.5 is added to the Military and
- 2 Veterans Code, to read:

1 399.5. (a) The Department of Motor Vehicles shall provide  
2 qualified members with priority customer service.

3 (b) *For the purposes of this section:*

4 (1) *“Qualified member” means any person who satisfies all of*  
5 *the following:*

6 (A) *Is a member of either of the following:*

7 (i) *The California National Guard.*

8 (ii) *A reserve component of the Armed Forces of the United*  
9 *States.*

10 (B) *Has a valid military identification card.*

11 (C) *Has been ordered to active duty.*

12 (D) *Upon the request of the Department of Motor Vehicles,*  
13 *provides verification that he or she has been ordered to active*  
14 *duty.*

15 (2) *“Priority customer service” means all of the following:*

16 (A) *First priority in receiving counter assistance or obtaining*  
17 *other services at any Department of Motor Vehicles’ office.*

18 (B) *First priority in scheduling appointments with the*  
19 *Department of Motor Vehicles.*

20 (C) *Prioritization of every application or document filed or*  
21 *submitted to the Department of Motor Vehicles.*

22 ~~(b) County veteran service officers shall do both of the~~  
23 ~~following:~~

24 ~~(1) Verbally inform qualified members of their ability to receive~~  
25 ~~priority customer service from the Department of Motor Vehicles.~~

26 ~~(2) Provide qualified members with a letter verifying their~~  
27 ~~eligibility to receive priority customer service from the Department~~  
28 ~~of Motor Vehicles, that shall include a statement that the qualified~~  
29 ~~member has served on active duty in Iraq.~~

30 ~~(c) For purposes of this section:~~

31 ~~(1) “Qualified member” means a member of the California~~  
32 ~~National Guard who has served on active duty in Iraq.~~

33 ~~(2) “Priority customer service” means both of the following:~~

34 ~~(A) Prioritization of every application or document filed or~~  
35 ~~submitted to the Department of Motor Vehicles.~~

36 ~~(B) Priority service at any Department of Motor Vehicles office,~~  
37 ~~including, but not limited to, counter assistance and appointments.~~